

## Training Outline: Mediation Primer for Lawyers

### **A one-day course covering:**

- Understand the principles of mediation and how it fits into the dispute resolution continuum
- Understand the basic steps of the mediation process
- Discuss when to use litigation and when to use mediation
- Discuss the current mediation landscape and its relevance to legal professionals
- Understand the different mediation models – evaluative, facilitative and transformative – and their uses
- Identify the core skills and techniques used by mediators
- Explore how mediation skills can help to achieve a better outcome from conflict situations
- Trainers model a mediation process in role-play

### **This course is suitable for:**

- Legal and para-legal professionals

### **Peaceworks Training Team:**

- Led by Chris Seaton, Peaceworks Director
- Chris is a solicitor by training, now working as an experienced inter-personal and commercial mediator accredited by the Chartered Institute of Arbitrators
- Each of our trainers is a highly qualified and seasoned mediator with a minimum of twenty years public speaking experience to draw on