

Mediation Eye-Opener Event

Peaceworks and Havens Hospices bring you a one day seminar covering:

- Workplace conflict and what to do with it
- Understanding mediation and how it works
- The benefits of mediation
- When to use mediation and when not to use it
- Getting people to mediation
- The mediation process
- How to introduce mediation into your organisation

This course is suitable for:

- Managers
- HR Teams
- Union Representatives

Peaceworks Trainers:

- Are public speakers each with a minimum of twenty-five years experience
- Are all highly qualified and experienced mediators
- Are drawn from diverse professional backgrounds and experience – business, legal, community work, health, organisational change

When, where and how much:

- Tuesday, 24th May 2011 – 10.00am-4.00pm
- Little Havens, Thundersley
- £25.00 including lunch and slides to follow training