

Peaceworks Clients' Autumn Newsletter 2010

Welcome to our Autumn newsletter for agency professionals, designed to keep you up to date with the services we provide and how to access them.

What is Peaceworks?

We are a social enterprise based on the south coast working to build peace locally, nationally and internationally. We provide low cost mediation interventions, training and peer mediation schemes to the commercial, statutory and voluntary/not-for-profit sector.

Mediation Eye-Opener: Working Together for Better Results

We know that mediation can save businesses both time and money as a proven, cost-effective alternative to taking a dispute to court or employment tribunal. Unresolved conflict wastes time, energy, resources and causes stress in any situation, not least at work. Mediation has a key role to play in combating this, and applying the principles of mediation in the workplace can increase morale, productivity, and create a more harmonious working environment.

With these benefits in mind, this September, Peaceworks is holding two events for Arun-based businesses on how mediation can help them. The events are being hosted by John Wiley & Sons Ltd and The Body Shop in Bognor Regis and Littlehampton respectively, and are part of Arun Community Week.

As well as information about mediation and its benefits to organisations, the Mediation Eye-Opener events will offer managers, CEOs and other business leaders a taster of Peaceworks' Mediation Skills Training. Already this year, we have trained over 70 people in Mediation Skills, many of them senior managers or company directors who wanted to build their capacity and grow their management toolkit.

Event details

Mediation Eye-Opener: Working Together for Better Results will run twice from **10.15-12.00** on:

- **Tuesday 14th September** at John Wiley & Sons, 1 Oaklands Way, Bognor Regis PO22 9SA
- **Thursday 16th September** at The Body Shop, Watersmead Business Park, Littlehampton BN17 6LS

Places are free but limited and are booking up fast. To find out more or to book your place, please contact Becky on 01243 820604 or becky@peaceworks.org.uk



Peaceworks Mediation Skills Training for 2011

Our final course running this September and October in Bognor Regis has one place left. Due to the increased demand for our Mediation Skills Training we will be increasing the number of courses for 2011. Over January and

February 2011 we will run the training as three separate units in Bognor Regis. In May we will run the training as a 5-day residential course in North Wales. We are pleased to report that we are in the advanced stages of negotiating four more courses in 2011 - South Africa, Coventry, Devon and a second course in the autumn here in Bognor Regis.

Training dates for 2011

Bognor Regis

25 - 27 January (Foundation Unit)

2 - 3 February (Intermediate Unit)

12 February (Advanced Unit)

Crogen, North Wales

9 – 13 May (5-day residential course)



Crogen estate is a stunning country house, set in an area of outstanding natural beauty, and with a backdrop of the mountain ranges and forests of Denbighshire.

(www.crogenestate.com)

Commercial mediation service

We have established a commercial mediation service in the last year, and have successfully completed a number of mediations in the areas of workplace, commercial and contractual disputes. Our senior mediators are trained and accredited by CEDR (Centre for Effective Dispute Resolution), CI Arb (Chartered Institute of Arbitrators), Consensio (Workplace Mediation Specialists) and Birkbeck College (University of London). The next stage of development for our commercial mediation service is underway – we are establishing a panel of experienced commercial mediators thus enabling us to offer our commercial mediation service at a national level.

How do I access Peaceworks' services?

If you would like to book onto one of the Mediation Eye-Opener events, access our mediation services, the Mediation Skills Training courses, or would like to find out more about the work we do, please get in touch by visiting our website: www.peaceworks.org.uk

or contact us directly on: 01243 820604 and info@peaceworks.org.uk

With thanks and best wishes,

Chris Seaton for Peaceworks Staff & Trustees

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